

Gulf Coast Tung Oil LLC dba Tallahassee Tung Oil
Privacy Policy

Effective Date: May 1, 2026

This Privacy Policy explains how we collect, use, protect, and disclose information when you visit our website, contact us, make a purchase, request a quote, or otherwise interact with us online.

1. Information We Collect

We may collect the following types of information:

Personal Information You Provide

When you contact us, request information, place an order, submit a form, or sign up for updates, we may collect:

- Name
- Email address
- Phone number
- Mailing or shipping address
- Billing information
- Company or organization name
- Message or inquiry details
- Order or quote information

Automatically Collected Information

When you visit our website, certain information may be collected automatically, including:

- IP address
- Browser type
- Device type
- Pages visited
- Time and date of visit
- Referring website
- General location information
- Website usage data

This information helps us understand how visitors use our website and improve our services.

2. How We Use Your Information

We may use the information we collect to:

- Respond to inquiries
- Process orders, quotes, or payments
- Provide customer service
- Ship products or fulfill requests
- Send business updates or marketing communications, where permitted
- Improve our website, products, and services
- Maintain website security
- Comply with legal, tax, accounting, or regulatory obligations

3. Cookies and Tracking Technologies

Our website may use cookies or similar technologies to improve user experience, analyze website traffic, and understand visitor behavior. Cookies are small files stored on your device. You may disable cookies through your browser settings, but some website features may not function properly if cookies are disabled.

We may also use third-party analytics tools, such as Google Analytics or similar services, to help us understand website traffic and performance.

4. How We Share Information

We do not sell your personal information.

We may share information with trusted third parties who help us operate our business, including:

- Payment processors
- Shipping providers
- Website hosting providers
- Email or marketing platforms
- Analytics providers
- Professional advisors, such as accountants or attorneys
- Government agencies or regulators when required by law

These third parties are only provided the information necessary to perform their services.

5. Payment Information

If you make a purchase through our website, payment information may be processed by a third-party payment processor. We do not store complete credit card numbers or full payment account information unless expressly stated otherwise. Payment processing is subject to the privacy policy and terms of the payment provider.

6. Email Communications

If you provide your email address, we may use it to respond to your inquiry, provide order updates, or send business-related communications.

If we send marketing emails, you may unsubscribe at any time by following the instructions included in the email or by contacting us directly.

7. Data Security

We take reasonable measures to protect personal information from unauthorized access, misuse, disclosure, alteration, or destruction.

However, no method of transmission over the internet or electronic storage is completely secure. We cannot guarantee absolute security.

8. Data Retention

We retain personal information only as long as necessary to fulfill the purposes described in this Privacy Policy, including business, legal, accounting, tax, or reporting requirements.

9. Your Privacy Choices

Depending on where you live, you may have certain rights regarding your personal information, including the right to:

- Request access to personal information we hold about you
- Request correction of inaccurate information
- Request deletion of certain personal information
- Opt out of marketing communications
- Limit certain uses of your information, where applicable

To exercise these rights, contact us using the information below.

10. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices, content, or policies of those websites. We encourage you to review the privacy policies of any third-party sites you visit.

11. Children's Privacy

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children. If we learn that we have collected personal information from a child, we will take reasonable steps to delete it.

12. State, National, and International Privacy Laws

Depending on your location, additional privacy rights may apply under state, federal, or international privacy laws. We will comply with applicable privacy requirements to the extent they apply to our business.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised effective date. Your continued use of our website after changes are posted means you accept the updated Privacy Policy.

14. Contact Us

For questions about this Privacy Policy or how your information is handled, please contact us:

Email: sales@tallahasseeungoil.com

Phone: 850-524-2852